



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act, 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 178/2022

In the matter of:

KamleshComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Shweta Chaudhary, Ms. Pragya Paliwal & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 08th December, 2022

Date of Order: 13th December, 2022

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of MCD objection. Complainant, pleading that respondent has wrongly concluded that the premises of the complainant are booked under MCD, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

Complaint No. 178/2022

2. The complainant in her complaint stated that she applied for new electricity meters vide request no. ONVSE1907221136, ONVSE1907221126, ONVSE1907221103, ONVSE1907221068, ONVSE1907221059, ONVSE1907221047 & ONVSE1907221027 in the name of Kamlesh at house no. 7-B, Kh. No. 389/263, New Ashok Nagar, Delhi-110096. She also submits that respondent rejected her applications for new connection on the pretext of premises booked in MCD objection list. Therefore, complainant's application for new connection may be granted.
3. Respondent in its reply briefly stated that complainant applied for fresh electricity connection at premises bearing no. 7-B, Kh. No. 389-263, New Ashok Nagar, Delhi-110096. The application of complainant for new connection was rejected due to following reasons:
 - a) Mismatch in applied address and the address of existing connections at subject premises.
 - b) Building which as new address as B-339 is booked by MCD. The said address is also mentioned in existing connections.
 - c) Details of the electricity connections existing at subject premises are as under:
 - i) CA No. 151415116 having billing address as GF, B-339, Plot no. 7-B, New Ashok Nagar, Delhi-96
 - ii) Temporary CA No. 351024307 having billing address as SF, Kh. No. 389/263, B-339, old plot no. 7-B, New Ashok Nagar, Delhi96.

Sh. Sub. ✓ by

Complaint No. 178/2022

4. During the course of arguments while hearing the case the counsel of the complainant disagrees with the OP's response, and complainant has placed on record an application praying to allow withdrawal of the complaint. Going through all the above facts and complainant's prayer, the withdrawal is allowed, hence, complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN
13/1/22